



Applied for Missouri Medicaid, what happens next?

Right now, there are long wait times for Medicaid coverage after applying. Don't be discouraged, your health is worth it!

After you apply for Medicaid:

- The Department of Social Services (MDSS) will **send mail** to your address. They will either send:
 - A letter asking for more information.
 - A determination letter
- If you are not eligible because you are over income or don't meet other eligibility requirements, Medicaid will send your application to the marketplace.
- If you are not eligible for Medicaid, you may have other insurance options. Reach out to the helpline for more information!

If it has been longer than 6 weeks (45 days) since you applied for Medicaid:

- Don't apply again!
- Don't fill out more than one application in a short period of time.
- Reach out to the Medicaid Expansion HelpLine at 888-686-1744! Trained helpers will help direct you to more information.
- If you filled out a paper application, reach out to the Medicaid Helpline for more instructions! Helpers can help you fill out an online application to make sure your application is entered correctly.

If you have questions,



**Call the Medicaid Expansion
HelpLine at
888-686-1744!**

**Trained helpers are there to answer your
questions and help you apply!**